



Technology overview

The Multi Me platform is built using the very latest web technologies. Using open source technology and HTML 5, the platform is not only cross platform compatible, but also cross device compatible; including Apple iPad and other popular tablets.

The platform offers a fully WCAG 2.0 compliant interface within a safe, secure environment. Additional features include user access controls within closed networks, events and calendar planning, in browser video recording, task co-ordination (both within a closed network and across open networks).

System Requirements

- multi me and WikiMe platforms are both cloud-based web applications and require an Internet connection to access.
- For optimal viewing the multi me and WikiMe platforms are best used with modern browsers, including Internet Explorer version 9 and above. Safari, Google Chrome or Firefox are recommended browsers.
- For optimal experience uploading media to multi me and WikiMe platforms we recommend using a smartphone or tablet.
- If capturing media from webcam on a laptop/desktop Adobe Flash Player is required, and an up-todate version recommended.
- To record from webcam in the case of devices that do not have webcams built in, an inexpensive plug-and-play USB webcam device is required.
- For managed networks ICT administrators need to make sure that:
 - www.multime.com and my.multime.com is accessible and not blocked by a firewall
 - \circ The following ports are open for video: 5080, 1935
 - YouTube is not blocked if they wish to use the embed YouTube feature

Need help? Please visit out helpdesk here: https://multime.freshdesk.com/support/home

or email <u>info@multime.com</u> to speak to one of our consultants.